

# news release

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## **UNITED VAN LINES SELECTS VAN OPERATORS OF THE MONTH**

ST. LOUIS -- Eight van operators have been honored by United Van Lines as Van Operators of the Month for February 2004. The recognition acknowledges excellent performance in the areas of operational proficiency, cargo claims prevention, customer service and safety.

Winners are selected in each category of the van line's transportation service, including household goods, special commodities and Safe-Guard. The special commodities fleet transports a variety of goods, including new furniture and fixtures, display cases, hospital and hotel furnishings, and restaurant equipment. The Safe-Guard business segment consists of electronics, trade shows/exhibits/displays, high-value items requiring special handling, and United's FastPath express service. The winners are:

### **HOUSEHOLD GOODS DIVISION**

*Continental Fleet, Eastern Region* – Michael Morrissey, Suddath Relocation Systems, Orlando, Fla.

*Continental Fleet, Central Region* – Roger Pence, Planes Moving & Storage, Inc., West Chester, Ohio

*Continental Fleet, Western Region* – Richard Pfaff, United Moving & Storage, Bremerton, Wash.

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*United Van Lines Selects Van Operator of the Month - add one*

*Master Lease Fleet (more than 50,000 miles)* – David Collins, Relo Moving Systems, St. Louis, Mo.

*Master Lease Fleet (up to 50,000 miles)* – John Elsis, Cook/Tampa Bay Moving Systems, Inc., Tampa, Fla.

Continental van operators work in United service throughout the year, while Master Lease van operators are utilized on a per-trip basis.

SAFE-GUARD

*Continental Fleet* – Keith MacDonald, Bay State Moving Systems, Inc., Chicopee, Mass.

*Master Lease Fleet* – Mike Morgan, William B. Meyer, Inc., Bridgeport, Conn.

*Contract Operator\** - James Randels, United Van Lines, Fenton, Mo.

\*Contract operators are independent owner-operators who lease their services and equipment exclusively to United Van Lines.

United Van Lines, with headquarters in suburban St. Louis, is the nation's largest household goods mover and maintains a network of 1,000 affiliated agencies in 135 countries.

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Editor's Note: Morrissey is a resident of Riverview, Fla. (33569)  
Pence is a resident of Peterstown, W.V. (24963)  
Pfaff is a resident of Bremerton, Wash. (98312)  
Collins is a resident of Manchester, Mo. (63021)  
Elsis is a resident of Temple Terrace, Fla. (33617)  
MacDonald is a resident of South Hadley, Mass. (01075)  
Morgan is a resident of Perkiomenville, Penn. (18074)