

# news release

For further information:  
Jennifer Bonham  
(636) 349-2508  
jennifer\_bonham@unigroupinc.com

67-04

July 22, 2004

## **UNITED VAN LINES SELECTS VAN OPERATORS OF THE MONTH**

ST. LOUIS -- Eight van operators have been honored by United Van Lines as Van Operators of the Month for May 2004. The recognition acknowledges excellent performance in the areas of operational proficiency, cargo claims prevention, customer service and safety.

Winners are selected in each category of the van line's transportation service, including household goods, special commodities and Safe-Guard. The special commodities fleet transports a variety of goods, including new furniture and fixtures, display cases, hospital and hotel furnishings, and restaurant equipment. The Safe-Guard business segment consists of electronics, trade shows/exhibits/displays, high-value items requiring special handling, and United's FastPath express service. The winners are:

### **HOUSEHOLD GOODS DIVISION**

*Continental Fleet, Eastern Region* – Samuel Morgan, Paul W. Taylor Co., Inc., Wakefield, Mass.

*Continental Fleet, Central Region* – Chris Vallie, Barrett Moving & Storage, Co., Eden Prairie, Minn.

*Continental Fleet, Western Region* – Richard Reinberger, Crown worldwide Moving & Storage, San Leandro, Calif.

-more-

*United Van Lines Selects Van Operator of the Month - add one*

*Master Lease Fleet (more than 50,000 miles)* – Jerry Hall, Central Transportation Systems, Inc., Dallas, Texas

*Master Lease Fleet (up to 50,000 miles)* – Paul Weber, Hall-Lane Moving & Storage, Inc., Commack, N.Y.

Continental van operators work in United service throughout the year, while Master Lease van operators are utilized on a per-trip basis.

SAFE-GUARD

*Continental Fleet* – Ronald Gallineau, S & M Moving Systems, Phoenix, Ariz.

*Master Lease Fleet* – Charles Humphrey, Hilldrup Moving & Storage, Stafford, Va.

*Contract Operator\** - Dirk and Mary Emmeck, United Van Lines, Fenton, Mo.

\*Contract operators are independent owner-operators who lease their services and equipment exclusively to United Van Lines.

United Van Lines, with headquarters in suburban St. Louis, is the nation's largest household goods mover and maintains a network of 1,000 affiliated agencies in 135 countries.

-30-

Editor's Note:           Morgan is a resident of Oak Grove, Ky. (42262)  
                                  Vallie is a resident of Minnetonka, Minn. (55344)  
                                  Reinberger is a resident of San Lorenzo, Calif. (94580)  
                                  Hall is a resident of DeSoto, Texas. (75115)  
                                  Weber is a resident of Kemp, Texas. (75143)  
                                  Gallineau is a resident of Citrus Heights, Calif. (95610)