

news release

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UNITED VAN LINES SELECTS VAN OPERATORS OF THE MONTH

ST. LOUIS -- Eight van operators have been honored by United Van Lines as Van Operators of the Month for November 2004. The recognition acknowledges excellent performance in the areas of operational proficiency, cargo claims prevention, customer service and safety.

Winners are selected in each category of the van line's transportation service, including household goods, special commodities and Safe-Guard. The special commodities fleet transports a variety of goods, including new furniture and fixtures, display cases, hospital and hotel furnishings, and restaurant equipment. The Safe-Guard business segment consists of electronics, trade shows/exhibits/displays, high-value items requiring special handling, and United's FastPath express service. The winners are:

HOUSEHOLD GOODS DIVISION

Continental Fleet, Eastern Region – Timothy Morton, Suddath Relocation Systems, Clearwater, Fla.

Continental Fleet, Central Region – Douglas Bigley, Planes Moving & Storage, Inc., West Chester, Ohio

Continental Fleet, Western Region – John Loos, Mergenthaler Transfer & Storage, Co., Helena, Mont.

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United Van Lines Selects Van Operator of the Month - add one

Master Lease Fleet (more than 50,000 miles) – William Oliver, Livingston Storage & Transfer Co., Columbus, Ga.

Master Lease Fleet (up to 50,000 miles) – Jeffrey Williams, Mergenthaler Transfer & Storage Co., Helena, Mont.

Continental van operators work in United service throughout the year, while Master Lease van operators are utilized on a per-trip basis.

SAFE-GUARD

Continental Fleet – Dan Loomis, Dearman Moving & Storage Co., Mansfield, Ohio

Master Lease Fleet – Doug Woodrick, Planes Moving & Storage, Inc., West Chester, Ohio

*Contract Operator** - Debbie Hoff, United Van Lines, Fenton, Mo.

*Contract operators are independent owner-operators who lease their services and equipment exclusively to United Van Lines.

United Van Lines, with headquarters in suburban St. Louis, is the nation's largest household goods mover and maintains a network of 1,000 affiliated agencies in 135 countries.