

# News Release

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## **VANLINER RECEIVES ISO 9001:2000 REGISTRATION**

ST. LOUIS – Vanliner Insurance Company, a leading insurer of the moving and storage industry, has received ISO 9001:2000 registration. National Quality Assurance USA (NQA), a world-renowned ISO registrar, conducted the registration audit. The announcement was made by Gale Preston, chief operating officer and executive vice president of Vanliner.

“Most companies say that they are committed to quality, but Vanliner has proven it by adhering to the strict standards of the ISO 9001:2000,” said Preston. “Vanliner has focused on continual quality improvement since it began nearly 30 years ago, and this is just one more step to make sure we provide our customers with the highest quality services.”

The ISO 9001 standard is an internationally accepted set of guidelines and requirements used to define a globally recognized "Quality Management System" for an organization. One of the main tenets of the standard is for a corporation to demonstrate continual quality improvement. NQA is the impartial auditor who evaluated the effectiveness and completeness of the quality management system before recommending Vanliner's registration.

Vanliner Insurance Company, with headquarters in St. Louis, Mo., is the leading provider of insurance to the moving and storage industry. Vanliner is recognized with an “A- (excellent)” rating from A.M. Best Co., which is the world's oldest and most authoritative source of insurance company ratings and information. For more information on the company, please visit [www.vanliner.com](http://www.vanliner.com).