

news release

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UNITED VAN LINES NAMES RECIPIENTS OF ANNUAL “HEART OF QUALITY” AWARD

ST. LOUIS – United Van Lines has honored the following individuals with the annual “Heart of Quality” award, which was created to recognize move coordinators throughout the van line.

The recognition acknowledges excellent individual performance as measured by United’s customers on its post-move survey. Winners were chosen within agency size categories in the United system for calendar year 2005. The awardees were chosen from the more than 450 domestic United agencies.

The winners were:

- Heather Anderson, A-Mrazek Moving Systems, Kirkwood, Mo.
- PeeWee Grose, Grose’s Interstate Moving & Storage, Ft. Pierce, Fla.
- Catherine Hall, Naglee Moving & Storage, Inc., Elmira, N.Y.
- Willie Hall, AB-TEX Transfer & Storage Co., Inc., Abilene, Texas
- Sandy Hemphill, Merit Moving Systems, Inc., Buena Park, Calif.
- Nancy Lisner, Carney-McNicholas, Inc., Youngstown, Ohio
- Heather Palmieri, Hilldrup Moving and Storage, Burlington, N.C.
- Carrie Yeager, Mohawk Moving & Storage Co., Minneapolis, Minn.

An integral part of the moving process, it is the move coordinator’s role to serve as a single point of contact for the customer and all service providers throughout the entire move, so that the relocation experience is successful from the preparation through the final delivery stages. This award, added to the already existing Customer Choice Awards, continues the van line’s commitment to consistently delivering quality service to its customers.

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United Van Lines Awards Inaugural "Heart of Quality" Award

United Van Lines, with headquarters in suburban St. Louis, is the nation's largest household goods mover and maintains a network of 1,000 affiliated agencies in 135 countries. More information about United and its services can be obtained through the company's Web site at www.unitedvanlines.com.