

news release

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UNITED VAN LINES RECOGNIZES DOUGLAS BOLCOM AS VAN OPERATOR OF THE YEAR

ST. LOUIS – Douglas Bolcom of Golden Eagle Moving Services, Upland, Calif., an agency of United Van Lines, has been honored as a United Van Operator of the Year. Announcement of the recognition, conferred as part of the van line's annual awards program, was made by United CEO Richard H. McClure.

Bolcom was one of eight honorees among 8,400 eligible van operators. Bolcom was recognized for achievement in United's household goods regional fleet.

According to McClure, Bolcom qualified for the award by meeting a wide range of criteria, including claims prevention, adherence to van line policies and procedures, achievement of an exceptional safety record, and overall superior performance, as reflected by compliments received from customers. In the past year, Bolcom drove a total of 56,029 miles with low cargo claims, no preventable accidents, no out-of-service infractions, and no moving violations. He achieved a 98.8 percent overall customer rating.

As Van Operator of the Year, Bolcom received a cash award, an engraved plaque, a ring denoting his accomplishment, and a specially designed jacket.

United Van Lines, with headquarters in Fenton, Mo., maintains a network of 1,000 agencies in 135 nations around the world. More information about United and its services can be obtained through the company's Web site at www.unitedvanlines.com.