

news release

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UNITED VAN LINES RECOGNIZES PAT MURPHY AS VAN OPERATOR OF THE YEAR

ST. LOUIS – Pat Murphy of Barrett Moving & Storage Company, Minneapolis, Minn., an agency of United Van Lines, has been honored as a United Van Operator of the Year. Announcement of the recognition, conferred as part of the van line's annual awards program, was made by United CEO Richard H. McClure.

Murphy was one of eight honorees among 8,400 eligible van operators. He was recognized for achievement in United's household goods continental fleet, operating a total of 92,468 miles during the qualifying period.

According to McClure, Murphy qualified for the award by meeting a wide range of criteria, including claims prevention, adherence to van line policies and procedures, achievement of an exceptional safety record, and overall superior performance, as reflected by compliments received from customers. In the past year, Murphy drove with low cargo claims, no preventable accidents, and no safety violations. He also achieved a 96.5 for his overall customer service rating, and has been recognized as a Barrett's Driver of the Year and Associate of the Year, and was awarded the 2003 AMSA Lifetime Achievement Award

As Van Operator of the Year, Murphy received a cash award, an engraved plaque, a ring denoting his accomplishment, and a specially designed jacket.

United Van Lines, with headquarters in Fenton, Mo., maintains a network of 1,000 agencies in 135 nations around the world. More information about United and its services can be obtained through the company's Web site at www.unitedvanlines.com.